

OMS Programme Highlight Report

Midwifery Lead: Alison Powell

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Programme Manager: Ann-Marie Orr

✓ OMS completed actions – Building Fit for the Future, Moving to Digital, Investing in our Workforce

Building Fit for the Future

- ✓ Welcome rainbow in entrance and back door. Also on main site. In all areas in Maternity – M3, M4 and ordered for scan.
- ✓ 15 steps in all areas.
- ✓ M4 and M3 welcome rainbows and new signage in place.
- ✓ Public Transport live screen in reception.
- ✓ Maternity has been chosen as one of the 3 and the staff room on the ground floor will be subject to improvement.

Moving to Digital

- ✓ Olympus roll out
- ✓ EPR implemented
- ✓ Achieved Digital Maturity Funding bid for language line carts
- ✓ Interpreting icon added to each maternity member of staff's login
- ✓ All parent Education standard virtual classes now on website
- ✓ Viewpoint roll out
- ✓ Admin team additional equipment-telephones, headsets & screens
- ✓ All maternity clinics now use the Doctor Doctor electronic letters & text reminder
- ✓ Maternity command centre tile content built
- ✓ Telephone consultations data now received by OMS team

Scope:

- Large scale Transformation Programme to move to an Outstanding Maternity Service. To be delivered through 5 key focus areas:
 - The Women's Journey and Clinical Excellence
 - Investing in our Workforce
 - A Building Fit For The Future
 - Moving To Digital
 - Linking Learning & Quality Through Our Information



Investing in our Workforce

- ✓ Dedicated email for PMA access set up and shared with all staff
- ✓ Poster showing all PMA's created and up in all areas.
- ✓ Pastoral care midwife in post.
- ✓ Kindness training on ESR added to doctors and midwives induction.
- ✓ 3 new ward deputies appointed and have been in post since April 2022.
- ✓ Greatix Tree back up outside OMS Hub
- ✓ Exit interview data now an OMS KPI
- ✓ Leadership development programmes in place and shared by OD on intranet
- ✓ Newly qualified RM's -19.8 wte appointed to start Oct/Nov
- ✓ Ward clerk recruitment completed and all current vacancies filled
- ✓ International recruitment training completed by 2 midwives with lead roles
- ✓ Achieved aim of increase in % staff survey completion 37.7%-47.2%
- ✓ Achieved 2 additional trainees as from Sept, increase allocation from 11-13 following junior doctors feedback and aim to improve their experience
- ✓ Working with 'Just R' for recruitment campaigns
- ✓ August rotation of new Doctors have completed kindness training
- ✓ Greatix posters put up in all areas

Next steps:

Programme Governance

- OMS Framework sharing
- Working with Qi team to increase training roll out, focusing on specific teams to increase Qi capability
- Sustainability – findings to share.

Moving To Digital

- KH and BLP to look at “sticky” note usage in clinic to support diabetic clinic triage and information regarding
- KH to look at capman function and training to support accuracy of capacity and demand.

Investing In Our Workforce

- Partnering with peoples promise in November for well being walk-around to publicise financial support for staff (changed to flexible working in October due to sickness)
- 5 International Midwives recruited.

The Women’s Journey

- GTT process map has been updated. Electronic process being trialled with positive results.
- Personalised Care and Support plans benchmark completed and improvements identified – liking with MVP and identifying digital solutions.

A Building Fit For The Future

- Planning meetings for building work phase 1 – OMS project board is set work continues to finalise the ground floor plan.
- Asbestos survey planned for M2 in November

Linking Learning and Quality Through Our Information

- Lesson of the week page to cascade learning through the labour ward MDT.
- As part of the new guideline review template, reviewing current patient information, updating and loading onto website.

Risks & Issues:

1. Staffing shortfalls- impact on current services, improvements and aspirations
2. EPR- documentation and report elements continue to be reviewed & refined
3. Building improvement plans in progress, delay in making the necessary changes to ground floor in particular, continued impact for patients and staff